Conceptual Enterprise Architecture Framework - MIFOS X - Extended

Category								
Business Intelligence	Dashboard	Executive Dashboard					Stakeholder Reporting	
	Social Performance	Social Performance Management					SPTF Reporting System	
	Regulatory Compliance	Regulatory Compliance Management					Regulatory Reporting	MIXMarket Reporting
	Operational Performance	Operational Performance Management						
	Ad-Hoc Reporting	Reporting Centre						
Marketing and Sales	Sales Force Automation	Sales Force Automation Tools				Channel Sales Tools		
	Marketing	Social Media	Digital Marketing	Product Recommendations		Channel Marketing Tools		
Customer Service	Customer Relationship Management	Customer Relationship Management System - Sales and Service						
Communication/ Collaboration	Collaboration	Collaboration (Email, VoIP, Videochat, Enterprise Social Network)						
	Knowledge	Knowledge Management						

Products / Services

		Consolidated Portfolio View				Channels		
Product Configuration, Transaction Engine, Channel Management	Support for Islamic Finance / Support for Credit Cooperatives	**Loans**: Individual / Group / SME, Term Loans, Agri-Loans, Lease / Conditional Sale, Credit Card	**Deposits**: Demand Accounts, Term Deposits, Interest-Bearing Savings, Non-Interest Bearing Savings, Prepaid VISA/MC	**Payments** — Domestic: Loans, Bill, P2P and POS, Inter-FI / International: In-bound Remittances	**Insurance**: Health, Life, Death	Mobile/Internet	Agents and Correspondents	ATM and POS
						Channel Management		

Category				
Human Resources	Skills and Performance	Learning Management System	Entitlements	
	Payroll and Benefits	Human Resources Management System		
Administration	Business Applications	OpenOffice / LibreOffice and Other Desktop Applications		
	Business Process Management	BPM / Workflow Engine		
	Third-Party Products/Services	Product Brokerage		
	System Configuration	Organizational Model		
Finance / Accounting	Risk Management	Internal Control Systems	Risk Modelling	Credit Management	Liquidity Management
	Clearing and Settlement	Intra-FI	Intra-Enterprise	FI-Network	International
	Accounting	General Ledger		
Security	Physical Security	Physical Access Controls	Surveillance Systems	
	Identity and Access Management	LDAP Directory	Audit Logging	Single-Sign-on (SSO) to third-party applications
IT Infrastructure	IT Security	IT Security Systems	Audit Logging	Remote Device Management
	IT Management	IT Management Systems		
	IT Operations	Cloud Infrastructure, Branch Hardware, Communications		

OEM/Adjunct Systems

Business Intelligence and Reporting (Pentaho)
HR Management System
Business Applications (Google Apps, OpenOffice, LibreOffice, Microsoft Office)
Business Process Management System / Workflow Management System
Content Management System
Document Management System
Managed Service Provider System / Saas Billing System
IT Management Platform
Cloud Platform
Cloud Infrastructure

Adjunct
Social Media Management System
Customer Relationship Management System
Transaction Switch
AML / Fraud Management
Asset/Liability Management
Shared Branching
Store-and-Forward Branch System
Teller System
Identity and Access Management System
Surveillance System
Mobile Banking and Payments System*
Collaboration
Learning Management System