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| Logo.jpg  **Cash Deposit / Withdrawal MBS**  **User Manual**  **[EGAMBSUM005]**  **C:\Users\VIKASHBFSI\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.Word\BFSI logo.jpg**  **bfsi Consulting Pvt. Ltd.**  **Bangalore, India.**  **enquiries@bfsiconsulting.com** |

**Front Matter**

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# INTRODUCTION

**bfsi** is a solution based company with focus on banking and financial services. Our one of a kind product, Egalite, is a unique application which integrates Agency Banking with mobile technology. Egalite consists of 2 units.

* **Mobile Banking System** **(MBS)**
* **Intermediary Banking System (IBS)**

MBS application enables customers to perform simple operations like cash deposit or withdrawal with much ease. Using the Cash Deposit/Withdrawal Management module of MBS, customers can deposit cash into their account or withdraw cash from their accounts with the help of agents.

## Organization

This guide is designed to help understand the Cash Deposit/Withdrawal Management module. The following is a snapshot of the document.

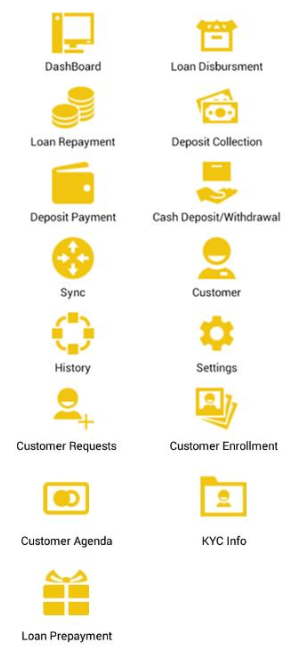
1. **Introduction** – This chapter discusses details about the document such as background and scope. In addition the organization and audience for this document is explained.
2. **Overview** – This chapter gives an overview of the document.
3. **Cash Deposit/Withdrawal Management** – This chapter discusses the different functional points of the Cash Deposit/Withdrawal Management module.
4. **Glossary** – The glossary has a list of abbreviated words and its expansion.

## Audience

This guide is designed for MBS users.

## Interface

The Egalite MBS application homepage is as shown below -



Egalite Homepage

# OVERVIEW

## Cash Deposit/Withdrawal Management

The overview at a glance shows how this document is organized.

MBS application enables customers to perform simple operations like cash deposit or withdrawal with much ease. Using the Cash Deposit/Withdrawal Management module of MBS, customers can deposit cash into their account or withdraw cash from their accounts with the help of agents.

In Cash Deposit/Withdrawal Management of MBS, the following information is discussed –

**Cash Deposit –** The process of how customers can deposit cash into their accounts through their agents is explained with the help of the following screens -

* Customer Query Screen
* Customer Detail Screen
* Cash Deposit Entry Screen
* Cash Deposit Verification Screen
* Cash Deposit Print Screen

**Cash Withdrawal –** The process of how customers can withdraw cash from their accounts through their agents is explained with the help of the following screens -

* Customer Query Screen
* Customer Detail Screen
* Cash Withdrawal Entry Screen
* Cash Withdrawal Verification Screen
* Cash Withdrawal Print Screen

# CASH DEPOSIT / WITHDRAWAL MANAGEMENT

The over view section gave a summary of all the functions of Cash Deposit & Withdrawal management. In this section the detailed functionality of each function point and its screens are discussed.

Entry to Cash Deposit & Withdrawal management is shown in **Figure 1: Navigation Cash D&W Management**.



Figure 1: Navigation Cash D&W Management

**Cash W&D are real time transactions, any withdrawal or deposit made towards an account will be immediately reflected in the customer’s account.**

## Cash Deposit

The process of how customers can deposit cash into their accounts through their agents is explained with the help of the following screens -

* Customer Query Screen
* Customer Detail Screen
* Cash Deposit Entry Screen
* Cash Deposit Verification Screen
* Cash Deposit Print Screen

**Navigation: Cash Deposit/Withdrawal**

**Opening Screen:** Entry to **Cash Deposit** is a Customer Query Screen where customers can be queried on and the results will be displayed based on the search criteria.

* + 1. Query/Search Customer

To access information about customers, queries have to be executed to get the necessary data. In **Figure 2: Customer Query Screen**, enter the search criteria in any of the text box which says **Customer ID, Customer Name or Telephone.**



Figure 2: Customer Query Screen

The results of the query will be displayed in **Figure 3: Customer Detail Screen**.

### Detail view of Customer Accounts

In **Figure 3: Customer Detail Screen** the user can see the details of the customer and their available accounts.

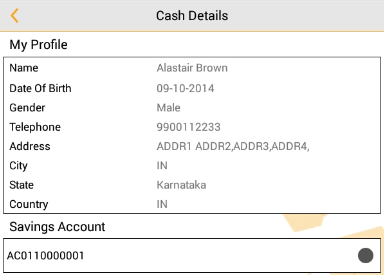


Figure 3: Customer Detail Screen

Tap on the **Savings Account** to which the deposit has to be made. This will take the user to **Figure 3a: Cash Option screen**.



Figure 3a: Cash Option Screen

In **Figure 3a: Cash Option Screen,** select **Deposit** from the options given. **Figure 4: Cash Deposit Entry Screen** is displayed.

### Enter Cash Deposit Details

In **Figure 4: Cash Deposit Entry Screen**, enter all the details for the cash deposit.

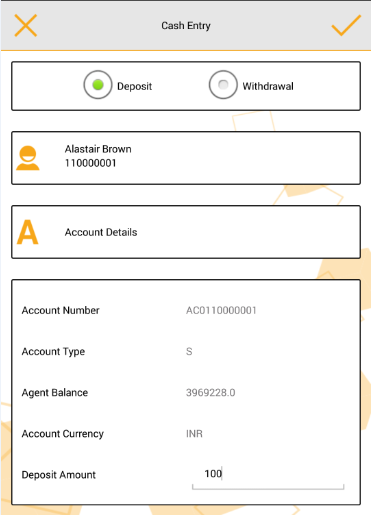


Figure 4: Cash Deposit Entry Screen

Follow these steps to start the cash deposit process -

1. In the **Deposit Amount** field enter the amount to be deposited.
2. Tap  to proceed to **Figure 5: Cash Deposit Verification Screen**.
3. Tap  to go back to **Figure 3: Customer Detail Screen**.
4. Tap  to view customer account details. **Figure 4a: Customer Account Detail Screen** is displayed.

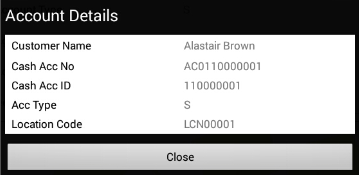


Figure 4a: Customer Account Detail Screen

1. Tap  to view customer details. **Figure 4b: Customer Details** is displayed.

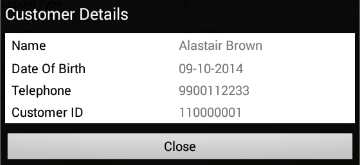


Figure 4b: Customer Details

### Verification of Cash Deposit

In **Figure 5: Cash Deposit Verification Screen**, check all the cash deposit details.

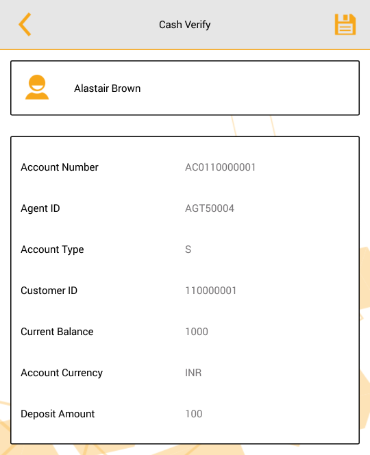


Figure 5: Cash Deposit Verification Screen

1. Tap  to save the cash deposit transaction and go to **Figure 6: Cash Deposit Print Screen**. This is a view only screen and no changes can be made here.
2. Tap  to go back to **Figure 4: Cash Deposit Entry Screen**, if changes have to be made to the cash deposit details.

### Print Cash Deposit Details

**Figure 6: Cash Deposit Print Screen** is a view only screen and no changes can be made here.

1. Tap  to print and return to **Figure 2: Customer Query Screen**.
2. Tap  to go back to **Figure 2: Customer Query Screen.**

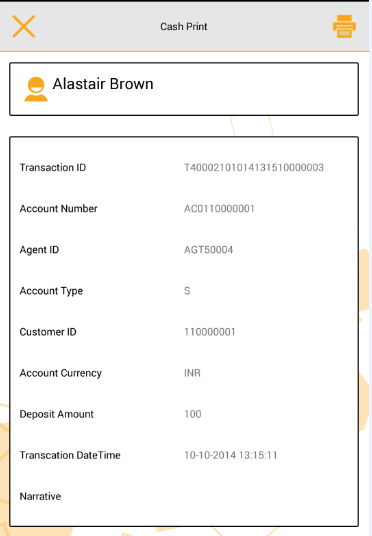


Figure 6: Cash Deposit Print Screen

An error message comes up if the print process was not successful; else the message **Transaction** **Success** is displayed.

## Cash Withdrawal

The process of how customers can withdraw cash from their accounts through their agents is explained with the help of the following screens -

* Customer Query Screen
* Customer Detail Screen
* Cash Withdrawal Entry Screen
* Cash Withdrawal Verification Screen
* Cash Withdrawal Print Screen

**Navigation: Cash Deposit/Withdrawal**

**Opening Screen:** Entry to **Cash Withdrawal** is a Customer Query Screen where customers can be queried on and the results will be displayed based on the search criteria.

* + 1. Query/Search Customer

To access information about customers, queries have to be executed to get the necessary data. In **Figure 7: Customer Query Screen**, enter the search criteria in any of the text box which says **Customer ID, Customer Name or Telephone.**



Figure 7: Customer Query Screen

The results of the query will be displayed in **Figure 8: Customer Account Detail Screen.**

### Detail view of Customer Accounts

In **Figure 8: Customer Account Detail Screen** the user can see the details of the customer and their available accounts.



Figure 8: Customer Account Detail Screen

Tap on the **Savings Account** from which cash will be withdrawn. This will take the user to **Figure 8a: Cash Option screen**.



Figure 8a: Cash Option Screen

In **Figure 8a: Cash Option Screen,** select **Withdrawal** from the options given. **Figure 9: Cash Withdrawal Entry Screen** is displayed**.**

### Enter Cash Withdrawal Details

In **Figure 9: Cash Withdrawal Entry Screen**, enter all the details for the cash withdrawal.

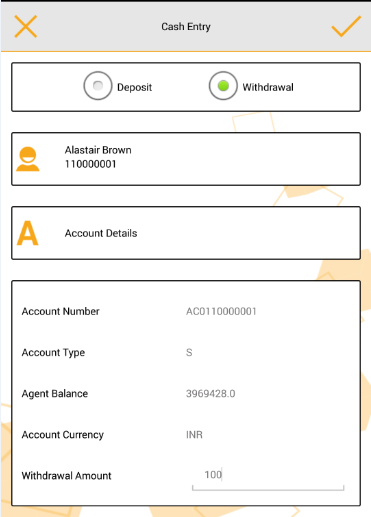


Figure 9: Cash Withdrawal Entry Screen

Follow these steps to start the cash withdrawal process -

1. In the **Withdrawal Amount** field enter the amount to be withdrawn.
2. Tap  to proceed to **Figure 10: Cash Withdrawal Verification Screen**.
3. Tap  to go back to **Figure 8: Customer Account Detail Screen.**

### Verification of Cash Withdrawal

In **Figure 10: Cash Withdrawal Verification Screen**, check all the cash withdrawal details.

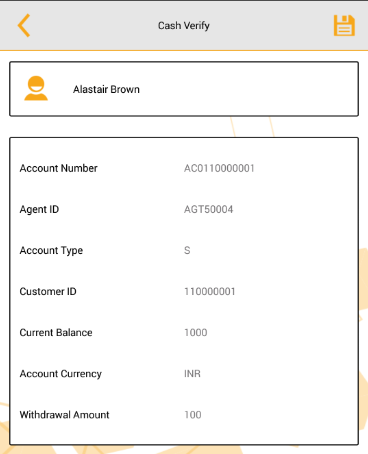


Figure 10: Cash Withdrawal Verification Screen

1. Tap  to save the cash withdrawal transaction and go to **Figure 11: Cash Withdrawal Print Screen**. This is a view only screen and no changes can be made here.
2. Tap  to go back to **Figure 9: Cash Withdrawal Entry Screen**, if changes have to be made to the cash withdrawal details.

### Print Cash Withdrawal Details

**Figure 11: Cash Withdrawal Print Screen** is a view only screen and no changes can be made here.

1. Tap  to print and return to **Figure 7: Customer Query Screen**.
2. Tap  to go back to **Figure 7: Customer Query Screen.**

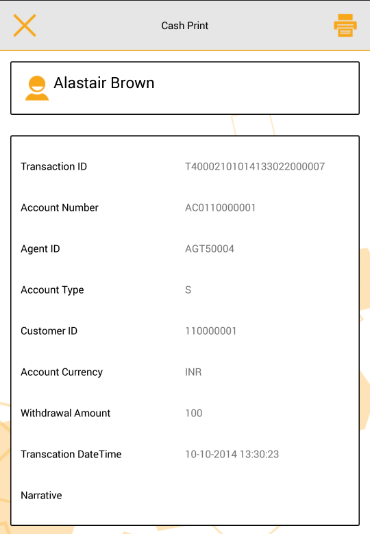


Figure 11: Cash Withdrawal Print Screen

An error message comes up if the print process was not successful; else the message **Transaction** **Success** is displayed.

# GLOSSARY

|  |  |
| --- | --- |
| **ABBREVIATION** | **EXPANSION** |
| CBS | Core Banking System |
| IBS | Intermediary Banking System |
| MBS | Mobile Banking System |